

January 2010

Dear Members,

Happy New Year! I wish you all good health and much happiness for the year ahead.

Thank you all who forwarded your kind words about our beloved Jamie Hayes in his bid for employee of the year. Unfortunately, Jamie finished a close second, but we all know he is our #1 guy.

In other news:

- ✚ The remote member check-in located in the Members Club is up and running. The remote check-in is open 7:00am – 2:00pm with the exception of Men’s Days and Ladies Day. All forms of payment are accepted and we hope you will find it a member friendly experience.
- ✚ Please be sure to provide accurate information in the tee sheet. Having correct names and member numbers gives us a greater opportunity of providing the service levels you deserve. Accurate information allows us to pre-pull your clubs from storage and makes the check-in process faster and more accurate. We appreciate your help in providing us correct information.
- ✚ We are still hopeful to have the toilets flushing at the Estate on course restroom by the end of January.
- ✚ The food vendor at the Estate Course has moved on and we are working with our Executive Chef and Director of Food and Beverage to provide quality food service.
- ✚ The various Club Committees are reviewing the accompanied guest policies. Stay tuned for updated information.
- ✚ Many of you have been very diligent in releasing unwanted starting times and we appreciate your help. Please be reminded that there is a small glitch in the web system and times must be cancelled from the last player up to the first player, or commonly referred to as “from the bottom up.” Don’t forget, unused “no-show” times are billable to the member making the time.
- ✚ Sign up for the member telephone tree. If you’d like to receive voice mails regarding club specials and events, please stop by Membership to enroll in the telephone tree.
- ✚ Before we know it, the Honda Classic will be upon us (March 1 – 7) which is a very exciting time for everyone. Please be sure to read my February letter as it will contain very important information regarding starting times, parking, and the like.

The fall overseeding process is behind us and when temperatures permit, we are growing grass, and lots of it! In addition, John Andersen and his staff are working to remove excess sand in our bunkers, beginning with the Estate Course. Please be sure to check out the letters from the Golf Course Superintendents (Dale, Blair, Chris, Neil and Mike) to see all the other work being done.

Thank you.

Sincerely,  
**Jane Broderick, Director of Golf Operations**

Date	January 2010	HAIG	SQUIRE	CHAMPION	PALMER	ESTATE
1	Friday	Members	Resort	Open	Members	Closed
2	Saturday	Open	Members	Open	Resort	Members
3	Sunday	Members	Couples	Open	Members	Closed
4	Monday	Resort	Members	Open	Groups	Members
5	Tuesday	Groups	Resort	Open	Members	Members
6	Wednesday	Men's Day	Members	Open	Resort	Members
7	Thursday	Members	Resort	Open	Ladies / 9 Holers	Members
8	Friday	Member/Member	Members	Open	Groups	Members
9	Saturday	Members	Members	Open #1 & #10	Resort	Member/Member
10	Sunday	Resort	Members	Open	Resort	Members
11	Monday	Members	Resort	Open	Members	Groups
12	Tuesday	Resort	Members	Open	Groups	Members
13	Wednesday	Members	Members	Open	Resort	Men's Day
14	Thursday	Ladies / 9 Holers	Ladies / Rockville	Open	Resort	Members
15	Friday	Resort	Members	Open	Rockville	Members
16	Saturday	Resort	Members	Open	Member/Member	Members
17	Sunday	Members	Resort	Member/Member	Ohio PGA	Members
18	Monday	Resort #1 & #10	Members	Open #1 & #10	Groups	Members
19	Tuesday	Members #1 & #10	Resort	Open #1 & #10	Members	Groups
20	Wednesday	Resort #1 & #10	Members	Open #1 & #10	Men's Day	Members
21	Thursday	Ladies	Ladies / 9 Holers	Open #1 & #10	Resort	Members
22	Friday	Groups	Members	Open #1 & #10	Resort	Members
23	Saturday	Members #1 & #10	Resort	Open #1 & #10	Groups	Members
24	Sunday	Resort #1 & #10	Members	Open #1 & #10	Members	Open
25	Monday	Members #1 & #10	Resort	Open #1 & #10	Members	Groups
26	Tuesday	Members #1 & #10	Groups	Open #1 & #10	Resort	Members
27	Wednesday	Members #1 & #10	Men's Day	Open #1 & #10	Members	Resort
28	Thursday	Resort #1 & #10	Ladies / 9 Holers	Ladies	Members	Members
29	Friday	Groups	Members	Open #1 & #10	Resort	Members
30	Saturday	Members #1 & #10	Resort	Open #1 & #10	Members	Member/Member
31	Sunday	Members	Resort	Open #1 & #10	Member/Member	Members
	Good Conditions		Weather permitting - 90 Degree Rule			
	Closed		Course Closed for Holiday			
	Cart Path Only		Cart Path Only			